Condition Of Sales



ORDER PLACEMENT: TO PLACE AN ORDER YOU MUST HAVE AN ACTIVE CINDY CISKOWSKI ACCOUNT. ORDERS ARE ACCEPTED IN WRITING ONLY VIA FAX. FOR YOUR CONVENIENCE, OUR CUSTOMER SERVICE DEPARTMENT IS AVAILABLE MONDAY – FRIDAY 7:00 AM – 3:00 p.m. PACIFIC STANDARD TIME.

OPENING AN ACCOUNT:

Please Fill out the account set up form for Lumenrae, Inc. The exclusive distributor of Cindy Ciskowski. Fax it to the number below. Along with your business and resale licenses.

OPENING ORDERS:

STOCKING DEALER: MINIMUM OPENING ORDER IS \$1200.00. IN ADDITION YOU MUST HAVE A RETAIL LOCATION OR SHOWROOM WHERE THE MERCHANDISE WILL BE DISPLAYED. A BUSINESS LICENSE, RESALE LICENSE AND BUSINESS BANK ACCOUNT TO BE ELIGIBLE TO PURCHASE MERCHANDISE FROM CINDY CISKOWSKI. SUBJECT TO STOCKING DEALER PRICE.

NON-STOCKING DEALER:

Minimum opening order is \$500.00. In addition you must have a business license, resale license and business bank account. Subject to non-stocking price.

·PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE

REORDER: NO MINIMUM FOR RE-ORDERS IS REQUIRED.

DELIVERY:

Please allow 4 to 6 weeks for delivery on new orders. 2-4 weeks on reorders. All C.O.M. and Custom orders please allow 6-8 weeks lead time.

RUSH ORDERS:

Rush Orders will be accepted with an additional 20 % charge. An order is considered a rush when delivery is requested sooner than the time quoted by Cindy Ciskowski.

RETURNS/CANCELLED ORDERS:

Due the custom made to order nature of Cindy Ciskowski we do not accept returns of merchandise. Cancelled Orders will be accepted within a seven day grace period of orderdate and must be faxed in writing.

PAYMENTS:

All orders are shipped Pro forma or by Credit Card. To confirm a Credit Card order, we must a have a written authorization on file. This can be done via fax on your letterhead or stationary, please provide card #, expiration date, name printed on card and billing address. For your convenience we accept Visa, Master Card and American Express. Goods will not be shipped until payment is received.

FREIGHT TERMS:

All Cindy Ciskowski products are shipped F.O.B. our factory in Los Angeles, California, All Orders will be shipped common carrier. Cindy Ciskowski will determine the carrier unless otherwise noted on purchase order. Please allow an additional 15% for shipping. Shipping subject to change without notice.

CLAIMS:

CINDY CISKOWSKI DISTRIBUTES ITS PRODUCTS THROUGH LUMENRAE, INC. AND TITLE TO ALL MERCHANDISE IS TRANSFERRED TO THE PURCHASER AT THE TIME THE FREIGHT COMPANY PICKS UP AND SIGNS FOR THE MERCHANDISE. A PICK BY ANY CARRIER IS REGOGNITION THAT THE PRODUCT IS IN GOOD CONDITION. SINCE THE DEALER PURCHASES ALL CINDY CISKOWSKI PRODUCTS F.O.B. LOS ANGELES, CA., THEN ANY DAMAGE TO THE PRODUCT BY THE CARRIER REQUIRES THE DEALER TO FILE A FREIGHT CLAIM DIRECTLY WITH THE CARRIER. CINDY CISKOWSKI AND LUMENRAE, INC. WILL ASSIST THE DEALER IN ANY WAY POSSIBLE IN HANDLING OF OR PROVIDING INFORMATION FOR THE FILING OF THE FREIGHT CLAIM.